

# Audio – there is no sound



1. On the PC check the speakers, unmute and turn up audio (bottom right of screen by the digital clock).

2. Check your Touch Screen and Take Control Of Video Conference.



3. Click the Up button.  
Does the volume go up?  
Check MIC ON and Speaker ON are both green.

4

## Other common issues



Is the microphone on and plugged in?



Does the desk have extra controls?



Ask the other end to unmute or turn the volume up.