

# Audio—I can't hear the Far End



Most probable cause

Ask the other end to unmute their polycom

Check the polycom on the desk.  
Red light = muted, press it  
Green light = operational  
No light = not in a call yet



Otherwise do the following

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On your Touch Screen



1. Take Control Of Video Conference.



2. Select UP for Main Volume  
Check the volume goes up.

3. Do the same for V-Conf Volume.

4. Check Speaker On is Green.